



# CA SYSVIEW® Performance Management Version 14.x: eBook

Gain real-time visibility into mainframe performance to proactively identify and resolve problems.



# Welcome to the CA SYSVIEW®

## Performance Management Version 14.x: eBook.

This eBook has been compiled to offer you a one-stop location for CA SYSVIEW resources.

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# CA SYSVIEW® Performance Management

Knowledge is Power. One of the most important factors in your business is performance management. That's why CA Technologies is offering you new levels of visibility into critical business transactions that provide 24x7 monitoring for complex application environments. This real-time visibility is a critical asset to simplify mainframe performance management by monitoring against alerts, drilling down for intuitive problem identification, and automate based on performance intelligence.

Instead of using different tools, processes and people to support each environment, now there's an enterprise-wide solution that monitors the real-time performance of mainframe subsystems, providing additional integrated data.

Our solution improves responsiveness to performance problems that would require human intervention - now accessed through simple, customizable displays for resource utilization monitoring, performance tuning, problem analysis, and resolution. Learn more about how our comprehensive performance management portfolio helps create more effective use of your system resources.

- Unify views of application performance and transaction flow.
- Get real-time visibility into mainframe application performance.
- Proactively monitor against alerts and problem identification.



# Getting Started Tutorials

## CA SYSVIEW Performance Management Version 14.0: Navigating in CA SYSVIEW

Use menus and primary commands to navigate CA SYSVIEW Performance Management. – 4.5 min



[View Video](#)

## CA SYSVIEW Performance Management Version 14.0: Anatomy of a CA SYSVIEW Display

Basic components of the default display in CA SYSVIEW Performance Management. – 2.5 min



[View Video](#)

## CA SYSVIEW Performance Management Version 14.0: Finding Help in CA SYSVIEW

Methods you can use to find help in CA SYSVIEW Performance Management to learn the product and answer any questions that arise when using CA SYSVIEW. – 5 min



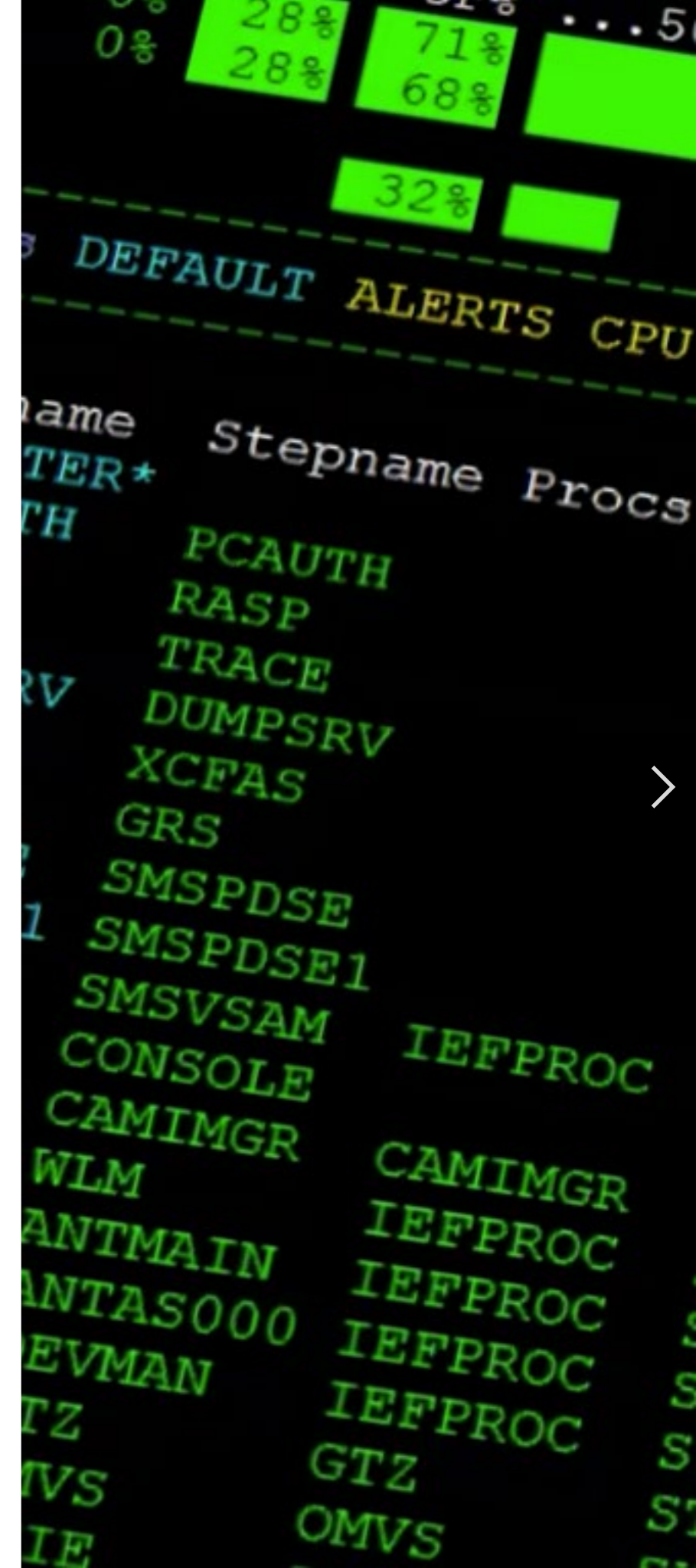
[View Video](#)

## CA SYSVIEW Performance Management Version 14.0: Scrolling in a CA SYSVIEW Display

Scroll in CA SYSVIEW Performance Management to see all available data on every screen in a CA SYSVIEW display. – 4.5 min



[View Video](#)





# Getting Started Tutorials continued

## CA SYSVIEW Performance Management Version 14.0: Selecting and Filtering Data in a CA SYSVIEW Display

Work with information on a CA SYSVIEW display by selecting and filtering the data that is displayed. – 4 min 40 sec



[View Video](#)

## CA SYSVIEW Performance Management Version 14.1: Sorting Data in a CA SYSVIEW Display

Sort the data in a CA SYSVIEW display to view data in the order that is most useful to you. – 4 min



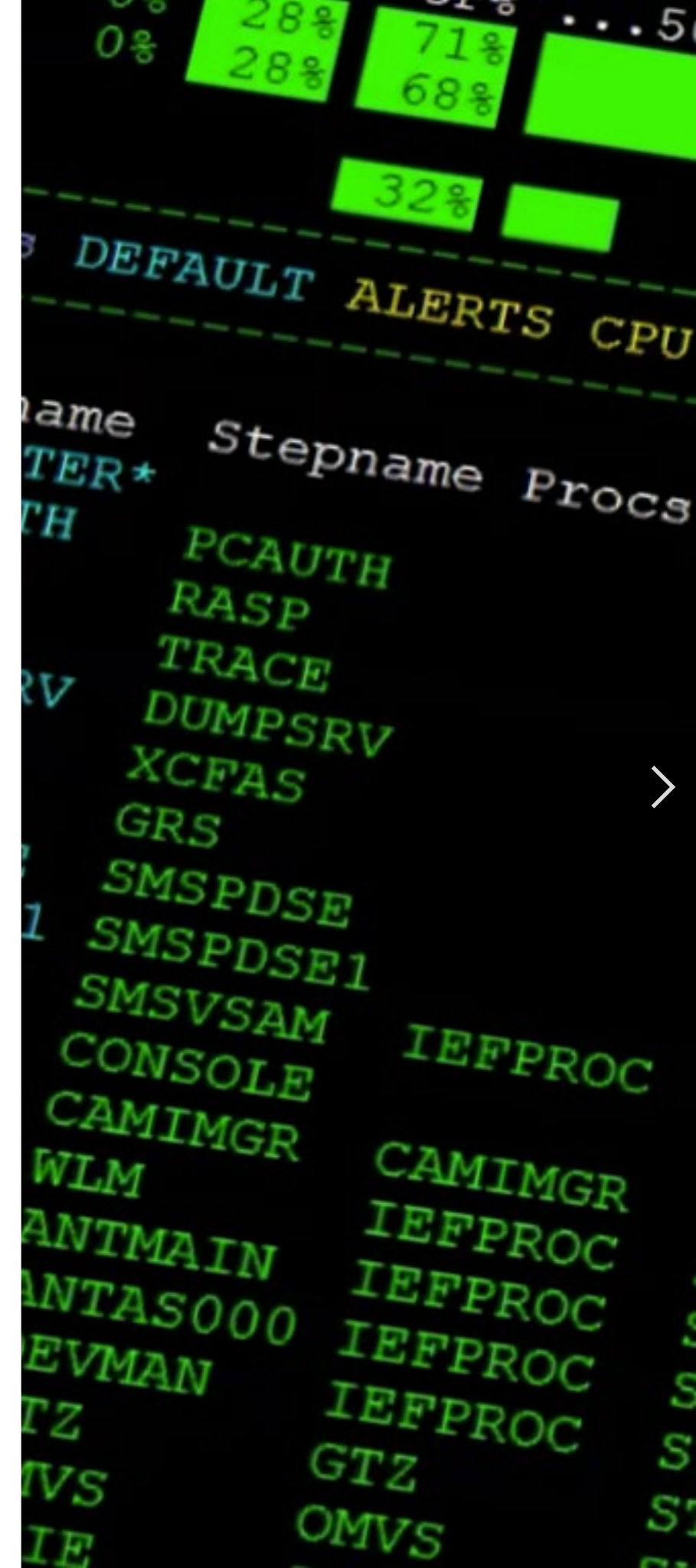
[View Video](#)

## CA SYSVIEW Performance Management Version 14.1 Using the CA SYSVIEW Line Command Assist Feature

Use the line command assist feature to see the actions and navigations available for the rows of data on a CA SYSVIEW display. – 5 min



[View Video](#)







# Using CA SYSVIEW to Manage IMS

CA SYSVIEW Performance Management Version 14.1:  
Finding IMS Transactions that have Abended

Find IMS transactions that have abended using the IMSTLOG command. - 2 min



View Video

CA SYSVIEW Performance Management Version 14.1  
Finding IMS Transactions that Performed Poorly

Use the IMSTLOG command to find IMS transactions that have performed poorly. - 2.5 min



View Video

SCHEDULE  
X NoOWN NoUPD NoPRT NoCAP

Limit	Pct	Warning	Run
0	*		AUT
4096	175	7168	LOW
524288	75	393216	UPPER
80	75	60	UPPER
10	80	8	UPPER
10	80	8	UPPER
62144	75	8	UPPER
31072	75	196608	UPPER
75	75	98304	UPPER
0000	125	56	UPPER
0.00	75	1.250000	LOWER
0.00	70	60.00	UPPER
000	65	56.00	UPPER
75	75	1.950	UPPER
1	100	56	UPPER
1	100	1	UPPER
1	100	1	UPPER
1	100	1	UPPER
1	100	1	UPPER
1	100	1	UPPER
1	100	1	UPPER
125	12.50000	1	UPPER
125	12.50000		LOWER
75	0.000525		LOWER
75	0.375000		UPPER
00		1	UPPER

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# CA SYSVIEW Performance Management Resources



## Customer Case Study

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### Tieto

In this customer case study you'll see how Tieto, an IT Services provider, improved customer service levels and cost control with CA Technologies Mainframe solutions.



## Data Sheets

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### CA Cross-Enterprise Application Performance Management

CA Cross-Enterprise Application Performance Management 9.6 (CA Cross-Enterprise APM) is designed to provide 24x7 monitoring of business transactions for complex application environments by monitoring the real-time performance of mainframe subsystems.

### CA SYSVIEW Performance Management

CA SYSVIEW Performance Management 14.0 is an integral part of Performance Management solutions from CA Technologies which expose a wealth of performance information that you can access through customizable displays.



## Technical Documents

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### CA SYSVIEW Performance Management Product Documentation

Introducing the CA SYSVIEW Performance Management Documentation. \*

\*In order to view this material, you must have internet connectivity.





# CA SYSVIEW Performance Management Courseware

## Course Offerings

### CA SYSVIEW Release 13.9: User Basics 200

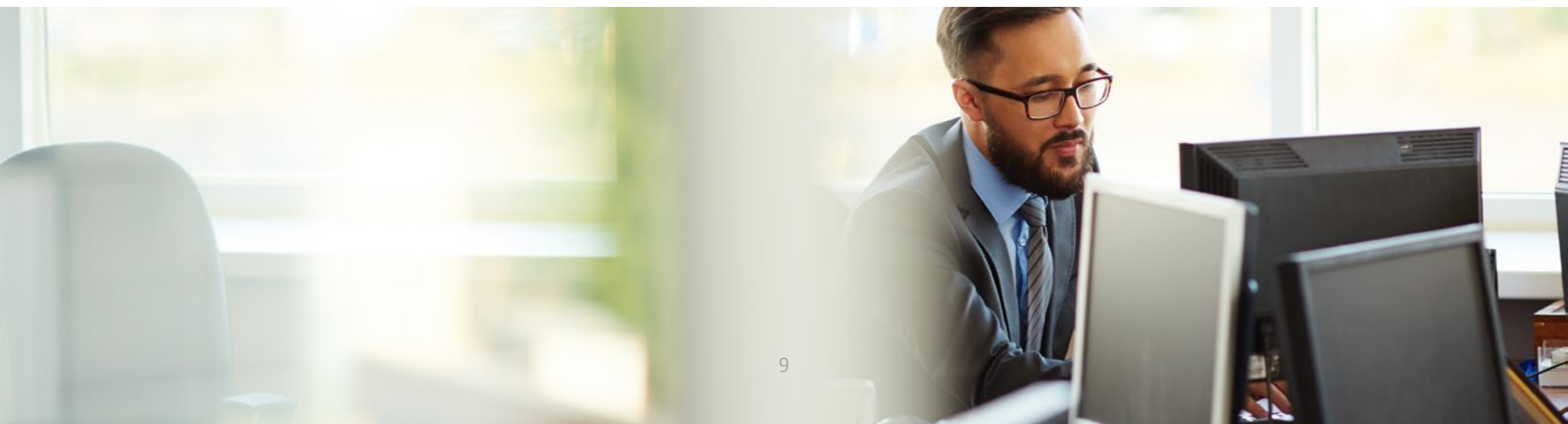
Course code: 06SYS20060

After taking this course, students will have a better understanding of CA SYSVIEW. You will discover how CA SYSVIEW can provide you with real time monitoring and system management. We will review the rich set of toolkits for CA SYSVIEW and the related options and components which can help you to avoid service disruptions and take action from an easy to use common look and feel interface.

### CA SYSVIEW Performance Management Version 14: Realtime Performance Monitoring 200

Course code: 06SYS20081

This course provides students the foundation skills needed to successfully install, configure and manage CA SYSVIEW. With a clear understanding of advanced capabilities of CA SYSVIEW, students will be prepared to configure the product to the specific needs of any business environment. Additionally, this training helps to avoid common missteps that can stall progress and negatively impact product implementation.





# Mile Wide. Mile Deep.

As part of a cross-enterprise management portfolio, CA SYSVIEW Performance Management helps deliver enterprise class customer experience and operational efficiency by utilizing 360-degree visibility of systems and infrastructure performance. CA Technologies can provide you with a comprehensive suite of cross-enterprise infrastructure and operations solutions that manage and monitor performance and availability, giving you the keys to ensuring your customers are up and running.

Click the Program Resources on the right to find out more information about this program.

\*In order to view this material, you must have internet connectivity.

## Program Resources

### Settling the Breadth vs Depth Debate

How End-to-End Monitoring and Continuous Mainframe Tuning Help Drive a Flawless Customer Experience.

### CA Application Performance Management Solution Brief

Your apps are the face of your business, but what impression are they leaving?

### Mile Wide. Mile Deep. \*

Integrate Mainframe Operations. Deliver Stunning Customer Experiences.

### Agile Infrastructure Monitoring for the Application Economy

Is your IT monitoring approach ready for the Application Economy?

### CA App Synthetic Monitor

How can I inspire my customers with every App interaction to build loyalty and grow revenue?

### CA SYSVIEW Performance Management Community \*



# What's Next?

Are you ready to simplify mainframe management and enhance customer services? Would you like to upgrade your existing tools to an integrated, automated solution that is based on standardized best practices and processes? If you answered YES, CA SYSVIEW Performance Management may be the solution to your Mainframe challenges.

For more information, visit the [CA SYSVIEW Performance Management site](#). \*

Take advantage of our free web-based training by visiting CA Technologies [free training site](#). \*  
If you like what you see, CA Technologies offers a variety of deeper content in various formats.

Get Course credit by visiting [learn.ca.com](#). Search for CA SYSVIEW Performance Management Version 14.x: eBook. Launch the course and click the “Get Course Credit” button.

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